

[VISITING HOURS FOR FAMILY MEMBERS](#)

There are no visiting hours, but patients are asked to respect their rest and privacy and not to interfere with health care activities

[QUALITY AND VALUES](#)

Equality and Impartiality. Every User has the right to receive the most appropriate medical care and treatment, without discrimination on the basis of age, sex, ethnicity, language, religion and political opinions. Practitioners' behavior toward Users is inspired by criteria of objectivity, justice and impartiality.

Humanization of the relationship with the patient, which is manifested in the attention, in addition to care needs, to hotel, relational and psychological comfort needs, as measured by feed-back from satisfaction questionnaires

Globality. The care strategy requires an approach that considers the person as a whole and does not focus on the prevailing pathology. This requires multidisciplinary care of the various professionals working in the team and information management mechanisms that allow for the sharing and completeness of clinical data in a system of interconnections.

Personalization. Each individual differs from another. Personalized care strategy takes into account what distinguishes one person from another physically, psychologically, and relationally, considering as richness the subjective variability with which one is confronted.

Information and Right to Choose. Ensure both for the patient and relatives to increase awareness and involvement in care and assistance, and to facilitate choices about care pathways in a clear and informed way.

Attention to hotel comfort, to ensure that caregivers have a pleasant environment and the best integration within the facility.

Participation, to ensure that everyone has the opportunity to collaborate with observations and suggestions to the proper delivery of services and the continuous improvement of our services.

[PROTECTIVE TOOLS](#)

The patient and family members are provided with the evaluation questionnaire to express their views on services and the template for reporting complaints should they wish to note a critical issue

[HOW TO GET TO HOSPICE S.ANTONIO DA PADOVA](#)

St. Antonio da Padova Hospice is centrally located in the Esquiline district; it is also easily accessible by public transportation:

metro B, stop Colosseo - bus 714 terminus Termini station (from here also easily reachable on foot along via Merulana) - metro A, stop Piazza Vittorio



[Office hours Acceptance](#)

Monday through Friday from 9 a.m. to 1 p.m.
and 1:30 p.m. to 4:20 p.m. ;
Saturdays from 9 a.m. to noon

[Address and contact information](#)

Via Mecenate 14—Roma

Ph. +39.06 4872413-4-5-6 Fax 06 4872390

Ph. On Call Doctor: +39 338 9540188

Mail address: accettane@santantoniopadova.com

web: www.ghcsa.com/hospicesantantonio

[SERVICES GUIDE](#)

The St. Antonio da Padova Hospice Services Guide “ is a concise, user-friendly tool for any need to access residential and home-based services

We are currently structured with no. 25 residential places and no. 100 home care places

The Responsible Physician is Dr. M.C. from Trapani, who specializes in oncology



[S. Antonio da Padova](#)

The **St. Antonio da Padova Hospice**, provides palliative care service, in residential and/or home-based settings, for patients with advanced illness.

The needs of patients and their families are met with multidisciplinary care involving different professional figures such as: doctor, nurse, psychologist, fisiotherapist, social worker, spiritual assistant, and with the contribution of volunteers

Admission Criteria

Criteria for admission to Palliative Care are:

- Patients with serious and progressive diseases (oncological and otherwise) with limited life expectancy.
- Patients no longer amenable to therapy aimed at cure.
- Severity of symptoms and need for palliative care; taking in carefully selected cases also in active care with
- Palliative purposes in simultaneous care.

Intake

-Download the “Request for Specialist Palliative Care Activation” form from www.ghcspa.com/hospicesantonio/ or request it from the Acceptance Office

-Return the completed form signed by the family member or patient and the attending physician (hospital or primary care) via email to accettazione@santioniodapadova.o personally in Acceptance.

-Sending the request to the Corporate Operations Center of the ASL of the patient's residence and acquiring clearance;

-placement of the patient on the waiting list of the chosen care setting Waiting times for service activation average about seven days for residential hospitalization and 24-48h from intake interviews for home care activation.

Documents to be brought at the time of admission

- ⇒ ID
- ⇒ Medical document related to disease status
- ⇒ Health card
- ⇒ Past Medical Records

Personal effects to bring for hospitalization

Personal effects for one's own hygiene (soaps, creams, shampoos, shaving set, nail set, comb, towels etc....) and clothing such as pajamas/nightshirts, underwear, socks/socks, non-slip slippers.

ACTIVITIES PROVIDED

Palliative care is the set of diagnostic, therapeutic, and nursing interventions aimed at both the sick person and the family; it is initiated when treatments for the underlying illness no longer provide favorable responses for the patient's recovery. Palliative care aims to control symptoms and pain through proportionate and personalized care, respecting the patient's dignity and wishes. Palliative care supports patients and family members in the journey of awareness of diagnosis and prognosis, acceptance of the advanced stage of the disease, and is supportive and helpful in treatment choices.

The staff

The work of care and assistance is integrated and multi-disciplinary; on the basis of the information gathered at the intake stage by the staff who make up the team, an Individualized Care Plan -P.A.I. - is drawn up, adapted to the clinical care needs detected.

Doctor : takes care of the patient's symptoms, offers support to the patient-family system, and acts as a trade union with other professionals involved in the treatment project.

Psychologist: Provides support to team members and the patient-family system, both in the care phase and later in the grieving process. The Psychology service is activated at the time of intake (residential or home) The patient and family members can contact the Psychologist directly at the Hospice numbers.

Nurse Coordinator: The Nurse Coordinator is the link between organizational needs, clinical care needs, and Facility goals. Ensures the smooth operation of the Operating Unit, the definition, planning and implementation of the care plan.

Nurses: They ensure all care services of a technical (therapy administration, medication, parameter detection etc.), relational and educational nature.

Social Worker: Supports Users and their families to identify and understand the social issues they are involved in, guiding them throughout the care pathway, with the aim of resolving situations of fragility. She can be contacted at the hospice numbers.

Physiotherapist: Hospice relies on the collaboration of the physiotherapist, who acts with reference to the diagnosis and medical prescriptions, elaborating and implementing specific therapeutic interventions. Participates as part of the team in the definition of recovery programs, proposes the adoption of any devices and aids and verifies their effectiveness. Provides education of family members for th

Social and Health Worker: The social-health worker: takes care of the patient's hygiene, assists him/her in taking meals and in common acts of daily living, playing a “prosthetic” role, never replacing the person when residual abilities exist. Performs domestic-help functions.; assists the resident in ambulation, proper use of aids, aids and equipment, learning and maintaining correct postures.



The PICC Team of Hospice St. Antonio da Padova:

composed of physicians and specialized nurses, aims to implant and manage peripheral and central vascular accesses, in those patients where the venous supply is now compromised;, with improved quality of patient care

Dysphagic patients protocol: an innovative management protocol for feeding and hydration of fragile dysphagic people through an integrated nutritional solution is applied.

Religious Service

Religious Service: every Wednesday at 3 p.m. it is possible to attend Holy Mass.

Hospice St. Anthony of Padua respects the religious beliefs of patients and makes every effort to ensure that religious assistance other than Catholic is provided upon request